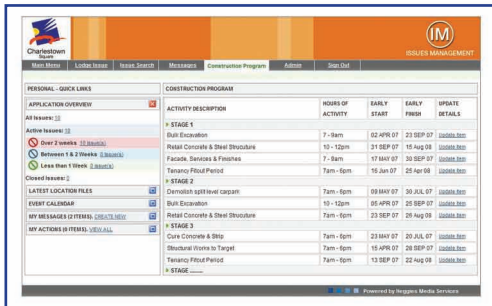
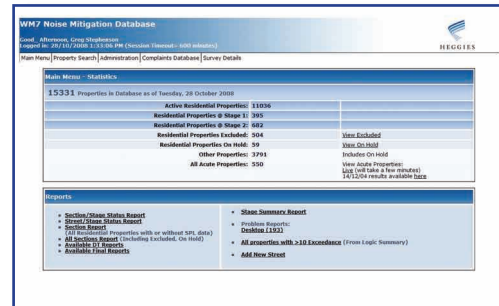


**Issues Management System**

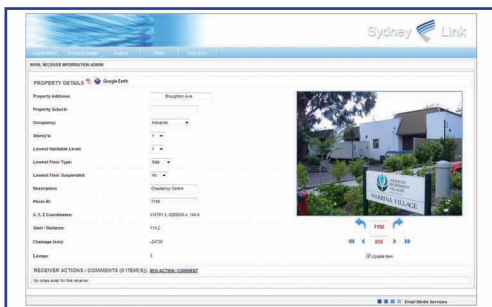
The SLR Heggies Media Services team have developed this vital tool for construction and engineering businesses. The Issues Management Framework is designed to make easy work of handling issues both internally or externally of the company or business. It's a workgroup web application, where queries can be handled faster, more easily and managed in a fully auditable way. Some examples are;



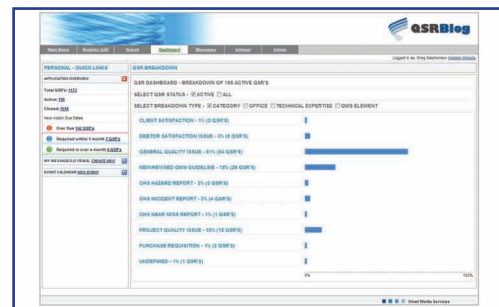
*Civil Construction Mitigation Database*



*Community Access Portals*



*Project Sub-Contractor Control*



*Quality System Reporting*

Due to the modular nature of the framework, application functionality can be picked from this growing list:

- Fully definable project task lists
- Event & meeting calendaring, including email reminders
- Community email bulletins
- Fully customisable application reporting capabilities
- Delegated actions functionality
- Secure auditable trail
- GPS integration
- Community member registrations & logins
- Contractor & sub-contractor controlled access integration (Extranet)
- Project summary & dashboard management tools
- Secure internal messaging between group members
- Automatic project updates
- Photo & attachment uploading
- Google Earth integration

The system has been designed to be flexible and powerful, grouping teams together online in a one-stop-shop application, containing all data collection, management, resolution, as well as communication between all team members in a fully auditable structure.

For more information, please contact a SLR Heggies consultant or [media-services@heggies.com](mailto:media-services@heggies.com)



## Technical Overview

All SLR Heggies technical solutions are based on the latest Microsoft Technologies (Visual Studio, .Net 2.0, SQL Server 2000) with the highest levels of encryption security as standard. Our developers are very experienced and welcome feedback about their work. We are constantly developing better systems. All application code updates are provided to our clients automatically.

We also keep all servers in-house with daily incremental and full weekly back-ups, undertaken by our Data Systems team, so your company and project data is private and safe.

## About SLR Heggies

SLR Heggies is a progressive company of consulting engineers and scientists providing innovative solutions for improving and sustaining our environment. We manage risk and assist clients to realise opportunity. SLR Heggies technical expertise is centered around the following four areas:

- Acoustics & Vibration
- Building Technology
- Environmental Management
- OHS Health & HAZMAT

The company has been operating since 1978 and is one of Australia's largest specialist consultancies working in all states of Australia, New Zealand, Papua New Guinea, South East Asia and the Middle East. SLR Heggies are proudly 100% Australian owned and employee operated.

### SLR Heggies Technical Expertise

- |  |   |
|--|---|
| <ul style="list-style-type: none"><li>• Acoustics, Noise &amp; Vibration</li><li>• Air Quality – Ambient &amp; Indoor</li><li>• Water Quality – Surface &amp; Ground Water</li><li>• Land Quality – Contamination and Ecology</li><li>• Hazardous Materials - Asbestos, PCBs, Lead, Chemicals &amp; Explosivity</li><li>• Occupational Health &amp; Safety (OHS)</li></ul> | <ul style="list-style-type: none"><li>• Finite Element Analysis &amp; Solid Modelling</li><li>• Mechanical and Structural Dynamic Analysis</li><li>• CFD – Computational Fluid Dynamics</li><li>• Wind Engineering &amp; Fire Propagation</li><li>• Solar, Light, Reflectivity and Overshadowing</li><li>• ESD Sustainability &amp; Energy Efficiency</li></ul> |
|--|---|

### SLR Heggies Services

- |   |  |
|---|--|
| <ul style="list-style-type: none"><li>• Mechanical Design</li><li>• Advanced Systems Engineering</li><li>• Real Time Web Based Air &amp; Noise Monitoring</li><li>• Blast Design &amp; Emissions Impact Assessments</li><li>• Surveys - Noise &amp; Vibration, EMR, Air &amp; Water Quality</li><li>• Dilapidation Surveys, Reporting &amp; Web-based Management</li><li>• HAZMAT CRMS – Critical Response Management Service</li><li>• Ground Contamination &amp; Site Remediation Services</li><li>• Health Risk &amp; Toxicology Management</li><li>• OHS &amp; Occupational Hygiene Assessments</li></ul> | <ul style="list-style-type: none"><li>• Environmental Management Plans &amp; Sub Plans</li><li>• ISO 14001 Environmental Management Systems</li><li>• Statements of Environmental Effects</li><li>• Ecological Studies &amp; Bush Fire Impact Assessments</li><li>• Expert Witness Evidence &amp; Reports</li><li>• Corporate Social Responsibility Technical Services</li><li>• Green Star, BASIX, ABGR, BCA Section J &amp; Energy Audits</li><li>• Web &amp; Video Media Services</li><li>• Wind Tunnel Testing</li><li>• NATA Laboratory</li></ul> |
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Visit us at [www.heggies.com](http://www.heggies.com) or call **1 300 434 443** to find out more.

Heggies Pty Ltd is a member of the International SLR Group  
[www.slrconsulting.com](http://www.slrconsulting.com)